

Terms of Communication Services

<u>SMS Consent & Disclosure Policy</u>: By providing your mobile number, you agree to receive text messages from Hometown Family Health regarding your healthcare. These messages may include:

- Appointment reminders and confirmations
- Billing notifications and payment reminders
- Important health-related updates
- Post-visit survey reminders
- 2FA

<u>Message Frequency:</u> You may receive multiple messages depending on your appointments and account activity.

<u>Message & Data Rates:</u> Standard message and data rates may apply based on your mobile carrier's plan.

<u>Privacy Policy:</u> For details on how we protect your information, please review our Privacy Policy here:

https://www.hometownfamilyhealth.org/_files/ugd/529166_34af3dbfa6574dc5939ec95ba5f7cd28.pdf

Help & Support: If you need assistance, reply with "HELP" for more information.

Opt-Out: You can stop receiving text messages at any time by replying with "STOP" to unsubscribe from all future messages.

For any questions, please contact us by phone at 605-299-8234 or visit our website www.hometownfamilyhealth.org